

## Account Consolidation and Tracking

### Becomes Truist Sub-Accounting Services

#### General information

Truist Sub-Accounting Services is an easy-to-use, web-based solution that allows you to create, manage, and close an unlimited number of virtual sub-accounts within a single master bank account. You can allocate deposits and other transactions to sub-accounts online. Detailed reports track balances, deposits, and disbursements, as well as fees and interest allocations to virtual sub-accounts. It provides a cost-effective way to maintain unique records and reporting integrity for multiple divisions, departments, or legal entities without the need for multiple bank accounts.

#### Key things to know

- Your reports will be branded to reflect current Truist branding.
- Truist has a new Sub-Accounting Services web interface. You can choose to use this web-based service at any point in time—where you'll manage your sub-accounts and allocation independently.
- The user administrator can create other users and permissions and reset passwords.
- While fees didn't change, you'll experience service code changes that reflect the new name.

#### Key things to do

No action is needed. Your sub-accounting services will remain with no changes expected.

#### Frequently asked questions

##### How can I set up an account on the Truist Sub-Accounting Services platform?

Please reach out to your Treasury Consultant for more information.

##### How does Truist Sub-Accounting Services allocate interest to sub accounts?

Truist Sub-Accounting Services allocates interest to sub accounts proportionally based on the monthly average balances maintained in each account.

##### How often are the balances updated for the master account in Truist Sub-Accounting?

Balances are updated daily by 7 am. Balances reflect the previous day collected balances.

##### Can the master account name be changed in the Sub-Accounting Services platform?

Master Account names cannot be changed on the platform. The account name is the name of the bank account.

##### Where can I access Sub-Accounting Services reference materials?

Refer to the Sub-Accounting Services section of the Treasury Transition site at [BB&T Treasury Transition](#) for more information.

## Service description information

On October 10, 2021, your BB&T account will become a new Truist account, and your treasury services will transition to Truist treasury services. For treasury services, service descriptions and certain pricing will be modified. Any pricing changes for deposit accounts or treasury services will be effective October 1, 2021.

We have worked to limit fee changes for our clients, but depending on your services and usage there may be changes to your entity's pricing. To view your personalized treasury services pricing detail, please review your account analysis statement when it becomes available for the October 2021 period.

An overview of the changes to Treasury Solutions service descriptions, definitions and standard pricing for the services, is located [here](#). Your actual pricing may be different based on your usage of services, account types, or other agreements we have with you relating to pricing. The service descriptions are shown by product and broken into three categories for ease of review as listed below:

- 1) **No change** - Service Description and Definition provided for reference
- 2) **Service description name change only** - The description on your statement will change, but the billing methodology and price are unchanged
- 3) **Change to name, billing methodology and or price** - Services with a change to billing methodology or price are provided along with additional information to help you understand how any changes may affect your account.

If you have questions about this information, contact Truist support at **877-882-1194**.  
Representatives are available from 8 am to 8 pm ET, Monday through Friday on bank business days.