

Upcoming Changes: Delta SkyMiles ® debit card program ending October 31, 2026

#### **FAQs**

#### When is the program officially ending?

The program will officially end October 31, 2026. Existing cardholders can continue using their card to earn Delta SkyMiles® until then.

### When will Truist stop issuing new Delta SkyMiles® debit cards?

We will stop issuing new Delta SkyMiles® debit cards **November 10, 2025.** Existing cardholders can continue using their card to earn Delta SkyMiles® until **October 31, 2026.** 

## If the Delta SkyMiles® debit card is no longer being offered after November 10, 2025, can I still use my existing card?

Yes. Your card will earn Delta SkyMiles® until October 31, 2026. After October 31, 2026, we'll replace your Delta SkyMiles® card with a new Truist debit card. Your current card will work until your new one arrives, but it won't earn Delta miles.

#### What card will you send me when the program ends?

Delta SkyMiles® debit cards will be replaced with a Truist debit card. Truist debit cards offer Truist deals cashback offers and options to personalize your card.

# Will I continue to be charged an annual fee until the Delta SkyMiles® debit card is replaced?

No. We'll waive your next annual fee.

#### Will I continue to earn miles until the Delta SkyMiles® debit card is replaced?

You will continue earning miles through October 31, 2026. There will be no impact to existing Delta SkyMiles® earned through the Truist debit card program.

[-External: For Delta SkyMiles debit card Clients-]

#### Do I need to take any action now?

No. There's nothing you need to do right now. Your card works the same as always. Throughout the next year, we'll keep you updated with important reminders and next steps. We'll also let you know when your new card is on the way.

#### What will happen to my Delta SkyMiles® debit card when the program ends?

After October 31, 2026, Your Delta SkyMiles® card will be replaced with a Truist debit card. Your current card will work until your new one arrives, but it won't earn Delta miles after October 31, 2026.

### What happens if my Delta SkyMiles® debit card is lost or stolen before the program ends?

Replacement Delta SkyMiles® debit cards will be available until October 31, 2026.

## What happens if I have a name change or a damaged Delta SkyMiles® debit card before the program ends?

We'll replace your card with a new Delta SkyMiles® debit card. You can continue to use your existing Delta SkyMiles® card until you receive your new card.

### What happens if my Delta SkyMiles® debit card expires before the program ends?

We will reissue you a Delta SkyMiles® card prior to your card expiring and before the program ends.

### What happens to the miles I earned with Delta SkyMiles®?

These changes have no impact on your Delta SkyMiles® membership.

Please see Delta SkyMiles® Debit Cards <u>terms and conditions</u> and <u>SkyMiles Membership Guide and</u> Program Rules for additional information.