

Online Payroll

General information

Online Payroll is delivered through Truist Online Banking, which gives you convenient, online access to both payroll processing and bank account balance and transaction information.

Key things to know

- You won't experience a transition. There will be no changes to the product features or functionality.
- You'll be able to access Online Payroll through a new Truist Online Banking web platform to enable enhanced navigation and account management.
- Your existing SunTrust Business Online and Mobile Agreement and Initial Disclosure remains in effect until February 19, 2022. After this date, you must review and accept the Truist Online and Banking Mobile Agreement for Business before you sign in to digital banking.

Key things to do

Continue to use the same payroll services and features you're used to.

Service description information

On February 20, 2022, your SunTrust account will become a new Truist account, and your treasury services will transition to Truist treasury services. For treasury services, service descriptions and certain pricing will be modified. Any pricing changes for deposit accounts or treasury services will be effective February 1, 2022.

We have worked to limit fee changes for our clients, but depending on your services and usage there may be changes to your entity's pricing. To view your personalized treasury services pricing detail, please review your account analysis statement when it becomes available for the February 2022 period.

An overview of the changes to Treasury Solutions service descriptions, definitions and standard pricing for the services, is located [here](#). Your actual pricing may be different based on your usage of services, account types, or other agreements we have with you relating to pricing. The service descriptions are shown by product and broken into three categories for ease of review as listed below:

- 1) **No change** - Service Description and Definition provided for reference.
- 2) **Service description name change only** - The description on your statement will change, but the billing methodology and price are unchanged.
- 3) **Change to name, billing methodology and or price** - Services with a change to billing methodology or price are provided along with additional information to help you understand how any changes may affect your account.

If you have questions about this information, contact Truist support at **877-882-1195**.
Representatives are available from 8 am to 6 pm ET, Monday through Friday on bank business days.