

Enterprise Payments Processing (EPP)

Becomes Truist Integrated Payables

General information

Truist Integrated Payables is an electronic payment and remittance solution designed to assist companies with streamlining and automating the accounts payables process. By breaking down traditional barriers that have blocked electronic payment adoption, it provides a practical path to transitioning accounts payable disbursements away from the inefficiencies surrounding paper checks and manual processing.

Key things to know

- Access to Integrated Payables will be through a new Truist single sign-on web-platform.
- There will be no changes to how you submit your payment files or your file formats.
- Checks will be printed with the new Truist name/logo.
- Your current check submission schedule will remain the same. Our new Integrated Payables product will have an extended check submission deadline as an added benefit for next day check printing.

Supplier enablement campaigns will be available to support clients in migrating vendors from receipt of check payments to ACH or virtual card.

Key things to do

If your company currently uses Treasury Manager, Online Check Deposit, Online Courier, or Online ACH Control, activate SunTrust SunView to access these applications prior to your transition to Truist Integrated Payables. This will streamline your access to the Truist Integrated Payables application through the new Truist One View web platform.

How to:

Access Truist Integrated Payables through Truist One View.
The Information Reporting page of the [Treasury Resource Center](#) contains Truist One View materials.

Frequently asked questions

Where can I access Truist Integrated Payables reference materials?

The [Treasury Resource Center](#) contains user reference materials, such as quick reference guides and other helpful information. The Payables page contains Truist Integrated Payables materials. Search the site for resources related to other Truist treasury solutions.

Will all my payment history still be available after transition?

Yes

Will I need to make changes to how or where I transmit my payment file?

No, you will continue to transmit your payment file as you do today. You will not need to make any changes to the format or content of your payment file.

What if my company doesn't use any of the services currently available through SunTrust SunView?

Truist will contact clients to discuss options.

Service description information

On February 20, 2022, your SunTrust account will become a new Truist account, and your treasury services will transition to Truist treasury services. For treasury services, service descriptions and certain pricing will be modified. Any pricing changes for deposit accounts or treasury services will be effective February 1, 2022.

We have worked to limit fee changes for our clients, but depending on your services and usage there may be changes to your entity's pricing. To view your personalized treasury services pricing detail, please review your account analysis statement when it becomes available for the February 2022 period.

An overview of the changes to Treasury Solutions service descriptions, definitions and standard pricing for the services, is located [here](#). Your actual pricing may be different based on your usage of services, account types, or other agreements we have with you relating to pricing. The service descriptions are shown by product and broken into three categories for ease of review as listed below:

- 1) **No change** - Service Description and Definition provided for reference.
- 2) **Service description name change only** - The description on your statement will change, but the billing methodology and price are unchanged.
- 3) **Change to name, billing methodology and or price** - Services with a change to billing methodology or price are provided along with additional information to help you understand how any changes may affect your account.

If you have questions about this information, contact Truist support at **877-882-1195**.
Representatives are available from 8 am to 6 pm ET, Monday through Friday on bank business days.