

California Consumer Privacy Act Annual Online Disclosure for 2021

Request Type	Received	Complied	Denied	Average Days to Respond
Right to Access	23	21	2	18
Right to Delete	46	38	8	17

- Do Not Sell Opt Out Requests are not included in this reporting due to Truist's policy to not sell data.
- Average Days to Respond shows calendar days between receipt of request and date of final response letter.
- Denied refers to requests where the consumer's identity could not be verified or whose data did not match with Truist records. Truist responds to all requests.